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PRODUCT WARRANTY

APPLICABLE TO RESIDENTIAL ENERGY STORAGE PRODUCT / SYSTEM

Solenso Electronic Materials Co., LTD.
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The warranties described in this product warranty (such warranties being referred to collectively as the "Warranty") cover RESIDENTIAL ENERGY STORAGE PRODUCT / SYSTEM (herein refered to as "RESS"), based on lithium-ion battery and control system, manufactured by Solenso Electronic Materials Co., LTD. ("Solenso") as:

1. Product name: Cal-Box LV5.12 / Cal-Box LV10.24

This Product Warranty applies to the RESS which are manufactured after Jan 1st 2024.
For the avoidance of doubt, all RESS supplied by Solenso during the tenure of this Product Warranty shall have the terms of this Warranty applied during the warranty periods as described herein.

Solenso warrants to the Purchaser ("Purchaser") of any above-referenced RESS that, when shipped in its original packaging to its destination of installation, the RESS will be free from defective workmanship and materials under normal application, installation, use and service conditions, and at its option, Solenso will either repair the defect or replace the defective RESS or part thereof with a new or remanufactured equivalent at no charge to Purchaser for parts or labor for the period(s) set forth herein.

This Warranty is in addition to whatever implied warranties may be granted to Purchaser by law; please see clause 5 following for additional details. All implied warranties including the warranties of merchantability and fitness for a particular purpose are limited to the period(s) set forth herein, which commence on the Warranty Start Date. No other offer of warranty, either expressly stated or implied, by any person or entity, will supersede the conditions of this Warranty.

1. Ten (10) Years Product Warranty

The RESS must comply with the operating conditions under the specification and the installation manual supplied by Solenso, and thus Solenso warrants that the RESS are free from defects for ten (10) years from the Warranty Start Date and during such warranty period, the RESS:

■ Will be free from defects in design, materials and workmanship that impair the performance, safety of the product / system;

■ Will conform to the specifications and the drawings applicable thereto.

■ Will have an energy capacity of 5.12 / 10.24 kWh respectively on its initial installation date, and will retain energy capacity as show in the table below.

Application	Energy Retention*	Operation Limitation
Solar self-consumption/backup only*	70% SOH at 10 years following the date of warranty validity	1. Comply with operating conditions. (25℃_0.5P/0.5P_95%DOD) 2. With 19.37 / 38.72 MWh of aggregate throughput* for 5.12 / 10.24kWh RESS respectively.
Any other application or combination of applications	70% SOH at 10 years following the date of warranty validity Note: SOH, state of health	
Energy retention is expressed as a % of the initial installation capacity (5.12/10.24kWh). Solar self-consumption means using the energy generated by a roof solar panels/array, stored the energy in the RESS and later or simultaneously used for self-consumption or as a backup power supply. The Throughput is measured at the RESS AC end and is achieved under speficified operating conditions which is stipulated in the Standard of Requirement (SOR) or related documents. If the RESS is tailored for customer which is not a standard RESS, refer to the related Warranty.		

Any deterioration in appearance of the housing, including any normal wear and tear, scratches, stains, mark, rust, dent, mold, optical deterioration, that occur after delivery to Purchaser shall not qualify as a defect hereunder, if and to the extent such deterioration does not result in a material impairment of the

functioning of the RESS. Interface and display screen shall constitute a claim under this Warranty only to the extent that there is no external cause of the deformation or breakage.

2. General Exclusion

This Warranty shall be sole and exclusive warranties granted by Solenso and shall be the sole and exclusive remedy available to Purchaser. This exclusion applies to the extent permissible by law. Correction of defects, in the manner and for the period of time described herein, shall constitute complete fulfillment of all liabilities and responsibilities of Solenso to Purchaser or other end user with respect to the RESS and shall constitute full satisfaction of all claims, whether based on contract, negligence, and strict liability otherwise. In no event shall Solenso be liable, or in any way responsible, for any damages or defects in the RESS that are caused by installation, commissioning, modification, repairs, programing or openin of the external casing (or with an attempt to do so), that is performed by anyone other than Solenso or its employees or contractors or other service providers authorized by Solenso. Solenso shall not be liable or in any way responsible for any incidental or consequential loss. Solenso's aggregate liability in damages or otherwise shall not exceed the invoice amount paid by Purchaser for the applicable RESS.

3. Additional Item(s) Excluded from Warranty Coverage

This Warranty does not apply in the event that:

a) Purchaser has failed to pay the due purchase price to Solenso or Solenso's subsidiary if such subsidiary performed the sale to the Purchaser.

In the event that a customer has purchased the RESS directly ("Direct Customer") from Solenso or a Solenso subsidiary, the Direct Customer shall not be entitled to withhold the due purchase price or part thereof, as such withholding shall render the warranty inoperable until the purchase price is paid.

In the event that a Direct Customer chooses to initiate a claim under the terms of the warranty and the due purchase price is not complete Solenso shall inform the Purchaser of the details of the uninitiated claim whereafter the Purchaser can choose to resolve the unpaid due purchase price and reinstate the warranty to operational status;

b) Purchaser's failure to provide proof of purchase or product information;

c) If the RESS is improperly stored, installed, commissioned, maintained or is abused or misused;

d) If the RESS is not running under the operating conditions / dute cycles pecified in the respective product manual/specification/technical requirements.

e) If the type or serial number of the RESS has been altered, removed or made illegible;

f) If the RESS is installed in a mobile environment (or reinstalled) or is subjected to improper voltage or power surges or abnormal environmental conditions (such as acid rain or other pollution when installed outdoors);

g) If damage or deterioration that occurs after the expiration or voiding the Warranty Period;

h) If the components of the construction on which the RESS is mounted are defective, causing external corrosion, mold discoloration or the like to occur;

i) If the defects are caused by the RESS being subjected to any of the following: extreme thermal or environmental conditions or rapid changes in such conditions, corrosion, oxidation, modifications or connections not authorized by Solenso, opening or repair not authorized by Solenso, accident, force of nature (such as lightning strike), contamination by a chemical product, or other acts beyond Solenso's reasonable control (including but not limited to damage by fire, flood, and the like);

j) Theft of your RESS or any of its components.

k) To death of or injury to persons resulting from any cause other than the negligence or willful misconduct of Solenso or its employees or contractors or other agents or representatives;

l) To incidental, consequential or special damages such as loss of use, loss of profits, revenues, business, goodwill, damage to reputation or expenses payable to a third party.

4. Various

Neither the repair or replacement of the RESS, nor the supply of additional RESS, shall cause the amendment of the original Warranty Start Date, and the original periods of this Warranty shall not be extended thereby. Any replaced RESS shall become the property of Solenso for their disposal. If there's staturory regulation concerning the disposal of replaced/failed/wraped RESS, the Purchaser or a third service providere might be authorized by Solenso for further disposal and cost arised from this activity will be borne by Solenso. If Solenso discontinues the type of RESS covered by this Warranty, Solenso has the right to deliver another type of RESS (different in size, color, shape and/or power) of equivalent or greater power, as appropriate.

The performance of the RESS is reliant on routine software updates that Solenso (or through its partner) provides remotely through the internet periodically. If your RESS is not connected to the internet, or software updates are not performed, Solenso then can only warrant that the RESS will be free from defects or faults in five (5) years. Solenso recommends that the Customer does not disconnect the RESS from the internet for any extended periods of time. Consult Solenso about your RESS Warranty to see whether your RESS is equiped with the function of connecting the internet and whether your Warranty peirod will be affected.

5. Statutory Rights

This Warranty does not affect Purchaser's statutory rights available within Purchaser's jurisdictional territory in respect of the sale of consumer goods, and if such statutory rights exist, including but not limited to pursuant to national laws executing EC directive 99/44 or pursuant to the Magnuson Moss Warranty Act, such statutory rights will prevail over this Warranty. If the laws of Purchaser's jurisdictional territory do not allow the exclusion or limitation of consequential or incidental damages, the laws of such jurisdictional territory will prevail over this Warranty. Specifically applicable to Purchasers that are defined as "consumers" within the meaning of Australian Consumer Law, (a) Purchaser is entitled to (i) either the repair or the replacement of the goods, if the goods fail to be of acceptable quality, or (ii) either the replacement of the goods or the refund of its payment for the goods, if the goods undergo a major failure, and (b) if the goods undergo a major failure, Purchaser is also entitled to compensation for any reasonably foreseeable loss or damage.

6. Limitation of Use

The RESS is not intended to be used as a primary or backup power source for life-support systems, other medical equipment, or any other use where product failure could lead to injury to persons or loss of life or catastrophic property damage. To the extent permitted by by law, Solenso disclaims any and all liability arising out of any such use of your RESS. Further, Solenso reserves the right to refuse to service any RESS used for these pruposes and disclaims any and all liability aring out of Solenso's service or refusal to service your Re-ESS in such circumstances.

7. Force Majeure

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Solenso shall not be responsible or liable in any way to Purchaser for any non-performance or delay in performance under this Warranty due to acts God, war, riots, strikes, unavailability of suitable and sufficient labor, material, or capacity or technical or yield failures and any unforeseen event beyond its control, including but not limited to any technological or physical event or condition that is not reasonably known or understood at the time of the sale of the RESS or the claim.

8. Severability

If any provision of this Warranty or the application thereof to any person or circumstance is held illegal, invalid or otherwise unenforceable, such holding shall not affect any of the other provisions of this Warranty, and to that end, such other provisions of this Warranty shall be treated as severable.

9. Transferability

This Warranty shall be transferable by Purchaser to a new legal owner of the RESS, provided that:

a) Such new owner also takes possession of the original proof of purchase;

b) The RESS remain in their original installation location;

c) None of the provisions this Warranty shall have been breached by Purchaser prior to such transfer of ownership.

For the avoidance of doubt, the transfer of this Warranty does not amend the original Warranty Start Date or the applicable periods specified herein.

10. Applicable Law & Dispute

The validity, construction and interpretation of this Warranty and the enforcement of the rights and duties of Purchaser and Solenso hereunder shall be governed by the laws of the country of the original installation location of the RESS (excluding such country's conflicts of law rules) and to the exclusion of the United Nations Convention on the International Sale of Goods dated 11th April 1980 (CISG) and any other uniform law.

All disputes arising out of, or in connection with, this Warranty shall be finally settled in the ordinary courts of the country of the original installation location of the RESS.

11. Warranty Start Date

The Warranty Start Date is the earlier of (a) the date of delivery (as per Incoterms 2020) of the RESS to Purchaser and (b) the date that is three months after the date of shipment of the RESS from Solenso's production facility.

12. Claims Procedure

In the event that Purchaser determines that a claim can be made under this Warranty, Purchaser shall immediately deliver written notification thereof to the certified distributor or installer who sold you the RESS (or if you purchased your Re-ESS directly from Solenso, you should contact Solenso at the address, email or telephone identified below), specifying each alleged claim (including evidence thereof), the original Purchaser's proof of purchase, and the corresponding serial number(s) of the affected RESS. In the preceding sentence, the term "immediately" means within 3 months of identifying the defect or other problem that purchaser believes underlies each claim being made under this Warranty.

Purchaser's return of any RESS will not be accepted unless prior written authorization shall have been given by Solenso, and upon such authorization to return RESS, Purchaser must arrange secure packaging that is sufficient to ensure that there is no change in the state of the RESS during return shipment and shall insure such RESS for the benefit of Solenso Solenso will be responsible for any return shipment

transportation charges, customs clearance and other costs of returning RESS and for the costs of reshipment of any repaired or replacement RESS but will not be responsible for the costs related to dismantling or installation or reinstallation of RESS. Where circumstances allow, Solenso will accord priority to dispatching qualified engineers to the designated on-site premises to address and resolve the problem(s) that fall within the scope of this warranty.

In the event of a dispute between Purchaser and Solenso that arises out of the technical evaluation of the validity of any Warranty claim, a first-class international test-institute (such as TUV Rheinland in Cologne, Germany, or Arizona State University in the state of Arizona, United States of America, or other organization or institution of comparable competence and international standing) shall be engaged to determine the validity of such claim, and such determination by such test-institute shall be final, conclusive and binding on both parties. The party whose position on the validity or non-validity of any claim is counter to the determination of such test-institute shall bear the cost of such technical evaluation and determination by such test-institute. It is Solenso's belief that Purchaser will have trouble-free use and enjoy ongoing viability of operation by deploying Solenso's RESS. This Warranty provides confirmation of the remedial rights and offers additional comfort. If Purchaser seeks additional information on the applicability of this Warranty, please contact Purchaser's Solenso representative.

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